

Dr. Babasaheb Ambedkar Open University
Term End Examination June – 2026

Course	: BBAATR	Date	: 10-06-2026
Subject Code	: BBAATR-306 / BBAATR25-306	Time	: 11:30am to 01:45pm
Subject Name	: Airfare and Ticketing Part II	Duration	: 02.15 Hours
		Max. Marks	: 70

Section A

Answer the following (Attempt any three) (30)

1. Explain air ticketing process and requirements.
2. Explain CRS and GDS in airline reservation system.
3. Describe the importance of airline reservation systems.
4. Explain airline codes and airport codes used in ticketing.
5. Explain cargo manifest and Air Waybill.

Section B

Answer the following (Attempt any four) (20)

1. Write a short note on PNR.
2. Explain advantages of E-ticketing.
3. Write a short note on SABRE system.
4. Explain importance of passport and visa in travel.
5. Write a short note on airline reservation codes.
6. Explain online reservation system in airlines.

Section C

Part – A (Multiple Choice Questions) (10)

- 1 What is the full form of PNR?
A. Passenger Number Record
B. Passenger Name Record
C. Passenger Network Record
D. Personal Name Record
- 2 Which is the first computerized reservation system?
A. Galileo
B. SABRE
C. Amadeus
D. Abacus
- 3 Which organization develops SSR codes?
A. ICAO
B. IATA
C. WTO
D. FAA
- 4 Which system connects airlines and travel agents?
A. GDS
B. GPS
C. CRS
D. ATM
- 5 Which document is used for cargo transportation?
A. Passport
B. Boarding Pass
C. Air Waybill
D. Visa
- 6 Which code is used for airports?
A. 2 letter code
B. 3 letter code
C. 5 letter code
D. Numeric code

- 7 Which document confirms airline booking?
A. PNR B. Passport
C. Visa D. Cargo Manifest
- 8 Which system provides real-time airline information?
A. CRS B. GDS
C. Both A and B D. None
- 9 Which document is necessary for international travel?
A. Passport B. Invoice
C. Receipt D. Coupon
- 10 Cargo manifest contains details of:
A. Hotel booking B. Passenger meals
C. Cargo shipment D. Tour package

Part – B (Do as Directed)

(10)

State whether the following statements are true or false.

- 1 PNR stores passenger reservation details.
- 2 SABRE is a GDS system.
- 3 Air Waybill is used in cargo operations.
- 4 GDS helps travel agents in ticket booking.
- 5 Passport is required for international travel.
- 6 CRS only provides airline information.
- 7 Airport codes are generally 3-letter codes.
- 8 Cargo manifest is related to passengers only.
- 9 E-ticketing is part of automation in airlines.
- 10 Visa is issued by travel agencies.
